

✉ **Re: Air Krete**

From: Sandy Cronland <adventur@xyz.net>
To: airkrete <airkrete@dreamscape.com>
Date: Jun 22 2005 - 12:08pm

Good morning Bruce,
We appreciate you asking around to find an installer. Let us know what you come up with!
Sandy

Sandy,
It was Glen Odegard that did the original installation for you and Glen is no longer in the business. I will ask some of our Licensees if they want to go to Alaska. However, I am afraid the cost may be prohibitive.
Will you write up the details of the fire telling how Air Krete stopped your lodge from burning down and can I use your story as a testimonial?
Bruce

Hi Bruce,
Yeah it is a pretty good testimonial alright! AND we need an installer to come up and put some more in. We originally hired a man out of Arizona to come up and install it. Honestly I can't remember his name and at this point in time I don't have the time to go looking in my archives for the information so was hoping to get a list of contractors from you. Then hopefully we can convince someone to come to the most beautiful spot on the earth, stay at our lodge and fill in the gaps in our roof.....
Thank you for any way you can help!!!
Sincerely,
Sandy

Sandra,
Thank you for the e-mail telling a great story about Air Krete. How I wish we had an active Licensee in Alaska to respond to your request. Do you know a good business person that we should be talking to about the Air Krete opportunity?
May I use your e-mail as a testimonial for Air Krete? Is there more to the story that you would like to include in a testimonial? I look forward to hearing from you.
Bruce Christopher
V.P. Marketing

Name: Sandra E Cronland
Email:
Telephone: 907-235-5144
Address: 65195 Nearly Level Ave
State: Alaska
Zip: 99603

Project Information: We originally insulated our timber frame home with airkrete. One week ago we had a roof fire and part of the roof was destroyed. The airkrete very likely saved our house from burning down. We want to reinsulate the new roof with air krete. Who is available????

From: Cronland and Day [<mailto:adventur@xyz.net>]
Sent: Friday, September 15, 2006 12:35 PM
To: Keith Barranger
Subject: Re: Air Krete Canada Inc

Hello Keith, My name is Billy Day. I'm Sandy's husband. I was home and asleep when the fire started. It burned 1/3 of our roof off. The roof is a third story, 28' diameter, 16 faceted Chinaman's Cap with vents at the soffit and at the peak which provide for ventilation. It's the perfect shape for a pyre. 3 X 12 spruce beams provide the support. During the blaze, the 3X12s burned nearly completely through above the air krete insulation. I definitely believe that the fire break that the air krete provides is what prevented the collapse of the roof into the living space and allowed me the time to put out the blaze. Since the fire in early June of 2005, we have made repeated attempts to get an air krete representative here to help replace the insulation in the roof and one wall that was damaged. After over a year we still have an unfinished ceiling and temporary insulation. We don't have a problem with you using our story as a testimonial. We're still desperately hoping someone from your company will come to our aid. We have not found another product we feel to be equal to air krete as far as the safety issue is concerned. As I mentioned, I credit air krete for having a home left to repair. I realize we are a long way from a distributor and this is a small job, probably not a profitable one. Our season most conducive for air krete installation is short, usually May - August. Still, we are more than willing to pay for the repairs if only we could get someone here to do the work. Also, during repairs after the fire I began finding voids in the insulation, mostly around windows and doors or near the ceiling. Since the fire, I have been replacing the exterior siding and as I dismantle am finding more and more of these voids where either the product has settled or was not installed properly, I can't be certain which. I suspect a combination of both. If you are interested in helping us complete the insulation repairs, please be in touch. We have missed the weather window again this year but perhaps in the spring we could work on it. I can provide pictures which document the burn lines which traveled along the beams towards the peak of the roof just above the layer of air krete. We both believe in the product and don't want to give in and use something else. Sincerely, BD

----- Original Message -----

From: "Keith Barranger" <keith@donvalley.ca>
To: "Sandy Cronland" <adventur@xyz.net>
Sent: Friday, September 15, 2006 7:19 AM
Subject: Air Krete Canada Inc

Hi Sandra.

My name is Keith Barranger and I am the distributor for Air Krete in Canada.

I heard about the fire that you guys had. We are doing a press release throughout the country and I was wondering if there are any details that you could provide us about the fire. Basically we're looking for a testimonial.

Thanks,
Keith Barranger
Air Krete Canada Inc
360 Frankcom St.
Ajax Ontario
L1S1R5