

From: Cronland and Day [<mailto:adventur@xyz.net>]
Sent: Friday, September 15, 2006 12:35 PM
To: Keith Barranger
Subject: Re: Air Krete Canada Inc

Hello Keith, My name is Billy Day. I'm Sandy's husband. I was home and asleep when the fire started. It burned 1/3 of our roof off. The roof is a third story, 28' diameter, 16 faceted Chinaman's Cap with vents at the soffit and at the peak which provide for ventilation. It's the perfect shape for a pyre. 3 X 12 spruce beams provide the support. During the blaze, the 3X12s burned nearly completely through above the air krete insulation. I definitely believe that the fire break that the air krete provides is what prevented the collapse of the roof into the living space and allowed me the time to put out the blaze. Since the fire in early June of 2005, we have made repeated attempts to get an air krete representative here to help replace the insulation in the roof and one wall that was damaged. After over a year we still have an unfinished ceiling and temporary insulation. We don't have a problem with you using our story as a testimonial. We're still desperately hoping someone from your company will come to our aid. We have not found another product we feel to be equal to air krete as far as the safety issue is concerned. As I mentioned, I credit air krete for having a home left to repair. I realize we are a long way from a distributor and this is a small job, probably not a profitable one. Our season most conducive for air krete installation is short, usually May - August. Still, we are more than willing to pay for the repairs if only we could get someone here to do the work. Also, during repairs after the fire I began finding voids in the insulation, mostly around windows and doors or near the ceiling. Since the fire, I have been replacing the exterior siding and as I dismantle am finding more and more of these voids where either the product has settled or was not installed properly, I can't be certain which. I suspect a combination of both. If you are interested in helping us complete the insulation repairs, please be in touch. We have missed the weather window again this year but perhaps in the spring we could work on it. I can provide pictures which document the burn lines which traveled along the beams towards the peak of the roof just above the layer of air krete. We both believe in the product and don't want to give in and use something else. Sincerely, BD

----- Original Message -----

From: "Keith Barranger" <keith@donvalley.ca>

To: "Sandy Cronland" <adventur@xyz.net>

Sent: Friday, September 15, 2006 7:19 AM

Subject: Air Krete Canada Inc

Hi Sandra.

My name is Keith Barranger and I am the distributor for Air Krete in Canada.

I heard about the fire that you guys had. We are doing a press release throughout the country and I was wondering if there are any details that you could provide us about the fire. Basically we're looking for a testimonial.

Thanks,

Keith Barranger

Air Krete Canada Inc

360 Frankcom St.

Ajax Ontario

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